

Ansible Counselor

Accelerate automation. Reduce risk.

Automation has emerged as a leading driver of transformation, prompting organizations to adopt Ansible throughout the business. However, finding expert resources is immensely difficult, costly, and incredibly time-consuming.

MindPoint Group's Ansible Counselor provides access to Ansible experts when you need them to help you jumpstart your automation effort. Whether you need Ansible best practice guidance, advice, world-class support, or help creating custom Playbooks tailored specifically to your environment, Ansible Counselor is your go-to automation resource.

Features

- | **On-demand access to Ansible automation experts.** Our support and engineering teams are ready to consult and advise on all your Ansible questions and needs. Our experts will be with you every step of the way.
- | **Custom supported automations built for your environment.** We've probably seen that problem before, so we're happy to share our knowledge, and help by writing (and supporting) custom Playbooks to solve your point automation needs.
- | **Access to Lockdown Enterprise content.** Do you use Ansible to manage security baselines like STIG or CIS? Access 100% of the baselines we support as part of your subscription.

Benefits

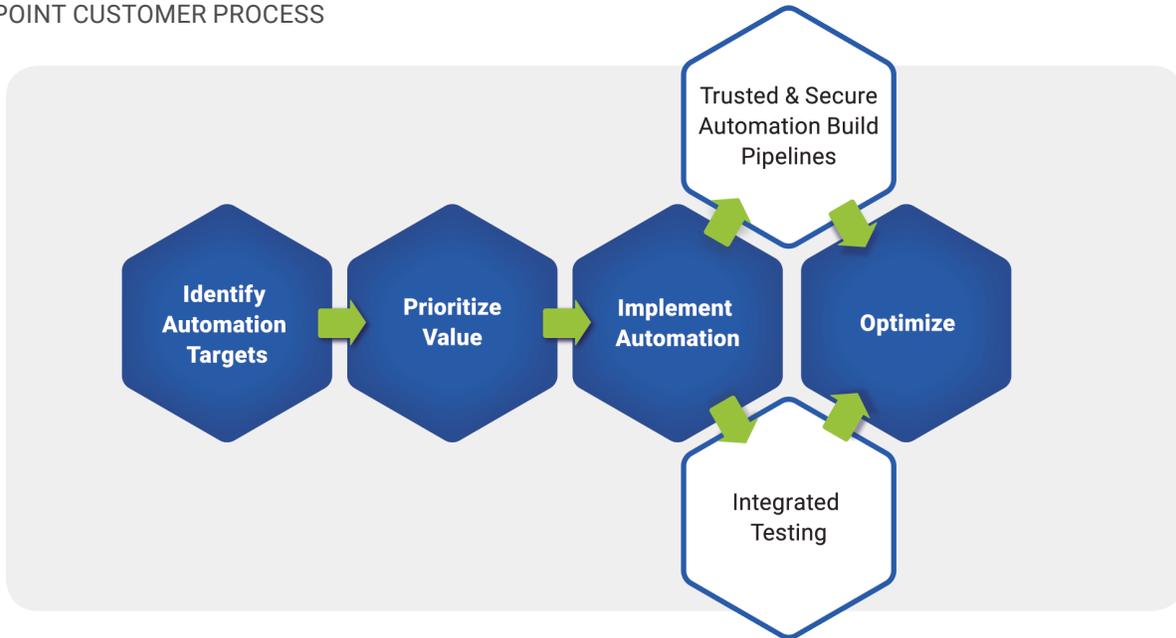
- | **Reduce automation risk.** Automation is incredibly powerful, but if it's not implemented correctly, it can expose your organization to immense risk. Ansible Counselor provides the best practices guidance and implementation assistance to ensure you're creating, testing, and deploying effective, secure automation.
- | **Eliminate the skills gap.** Good Ansible experts are hard to find. Your business' digital and cybersecurity transformation goals won't wait. Ansible Counselor helps plug the widening skills gap and helps get your teams up to speed.
- | **Planning and strategy assistance.** Every subscription includes scheduled planning and strategy sessions. Get definitive answers to pressing questions like "where should we start?" or "can we even automate that?" and even "what's the best way to implement this?"
- | **Augment overworked teams.** We'll answer your pressing automation and Ansible questions, saving your stressed IT and security staff potentially hundreds of hours, and thousands of worries. Ansible Counselor enables you to free-up valuable cycles to focus on important value-adds to IT environments and applications.

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CONTACT US mindpointgroup.com/contact-us



MINDPOINT CUSTOMER PROCESS



Details

Direct contact with automation experts.

Submit your question and details via email, and we'll be in touch within hours.

Tickets/ issues.

Each org gets up to 10 tickets/issues they can submit per month. Issues can have multiple touches

Named users.

Each org gets two named users to interface with the Ansible Counselor team.

Content.

The same named users will have access to Lockdown Enterprise Ansible Role content.

Location.

We can guarantee US-based and US Citizen resources for sensitive customers.

Pre-scheduled meetings.

Each month, we will meet with your business leadership, IT, Security, and Development teams to ensure cross-collaboration. Each quarter we will also meet to discuss roadmap planning, proactive account management, and engineering initiatives.

Availability.

Our support team is available from 9 a.m. – 6 p.m. ET. More time zones are coming soon.

Our Process

Our process is designed to help you get the results you need, in an easy, fast, and secure way. The graphic on the right showcases MindPoint Group's approach to automation.

The Results

- ✓ Reduced risk.
- ✓ More time for high-value projects.
- ✓ Reduced time to automation solution delivery.

For more information on Ansible Counselor

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